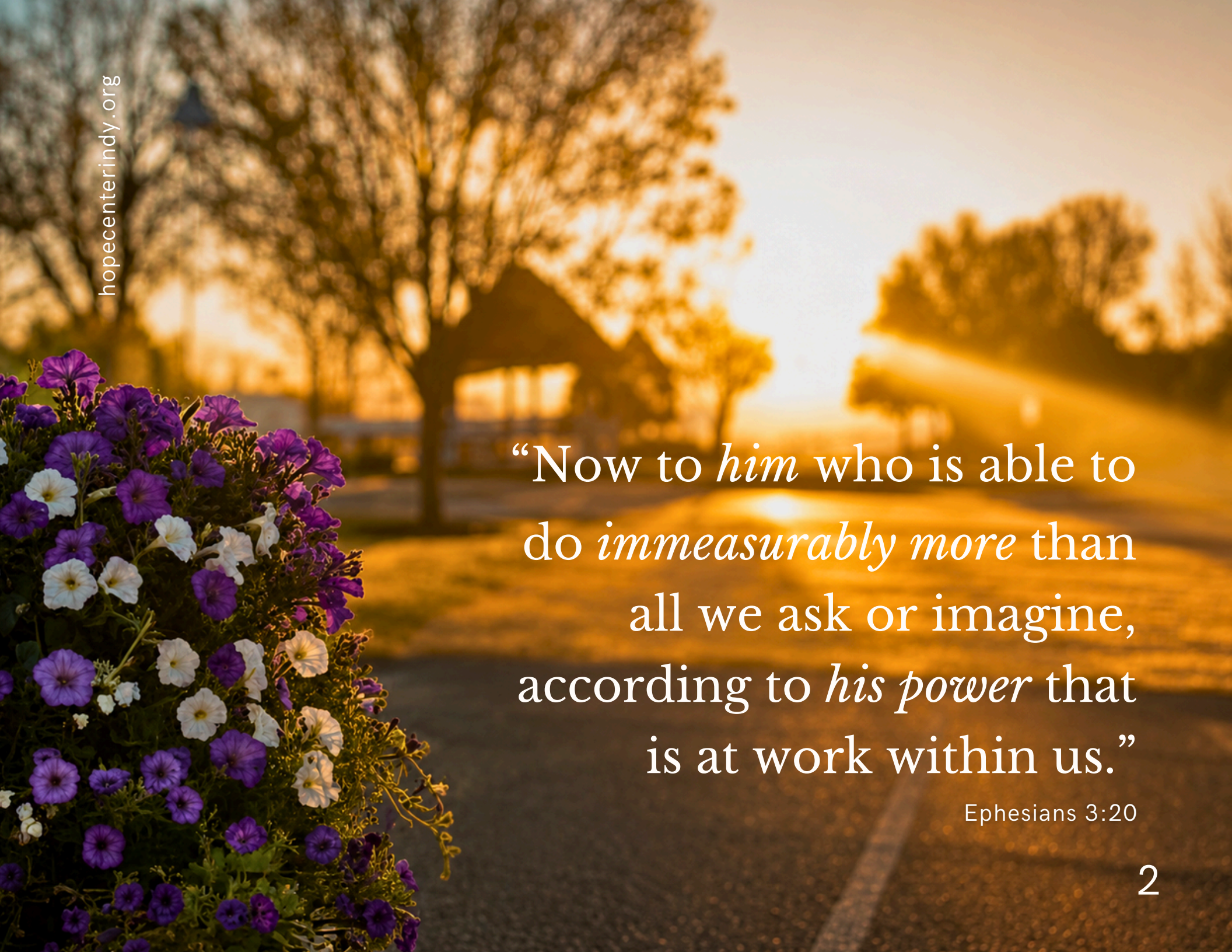


2025

IMPACT REPORT

HOPE CENTER



“Now to *him* who is able to
do *immeasurably more* than
all we ask or imagine,
according to *his power* that
is at work within us.”

Ephesians 3:20



As I reflect on all that God has done through Hope Center Indy in 2025, I am filled with gratitude. Throughout this report, you'll see stories of healing, restoration, employment, community support, and lives transformed. Behind every number is a person. Behind every milestone is a story. And behind every story is the faithfulness of God and generosity of people like you.

Whether you have volunteered, prayed, donated, partnered with us, or shared our mission with others, thank you for being part of this work.

While there is still much to do, we remain committed to imparting hope and healing to every heart. We look forward to the next year, believing that God will continue to do immeasurably more than we could ask or imagine.

Thank you for standing with us.

A handwritten signature in black ink, reading "Pastor Hubert Nolen". The script is fluid and cursive, with the first letters of "Pastor" and "Nolen" being capitalized and prominent.

PASTOR HUBERT NOLEN

Co-Founding Executive Director

Imparting Hope and Healing to Every Heart

Hope Center Indy is a Christian, nonprofit organization, offering safe housing and restorative care for women survivors of domestic sex trafficking, sexual exploitation, and related trauma. We strive to do this through our five pathways to freedom.

Every survivor enters our doors with a unique story and unique needs. That is why a continuum of care is essential. From crisis response and safe housing to long-term restoration and aftercare, Hope Center Indy walks alongside survivors through every stage of healing while helping create a path toward lasting hope.

PREVENTION

We fight human trafficking at its roots by raising awareness, educating communities, and building partnerships.

EXIT

We provide emergency housing and crisis support for those seeking to leave exploitation.

PROSECUTION

We partner with law enforcement to pursue justice and protect the vulnerable.

RESTORATION

We provide holistic, long-term residential care to support survivors' healing through Christ.

REINTEGRATION

We guide survivors toward independence through transitional housing, life skills, employment, and ongoing support.

MORE THAN

300

WOMEN SERVED

SINCE OPENING OUR DOORS

We praise the Lord for His provision, grace, and steadfast love. We are also deeply grateful for you, our faithful supporters, who make this mission possible.



49

SURVIVORS
SERVED IN 2025



3,558

NIGHTS OF SAFETY
PROVIDED



9

WOMEN TRANSITIONED
TO LONG-TERM CARE

In 2025 alone, we served 49 survivors from 10 states. Through Take Heart Residential, we provided refuge in times of crisis with 3,558 nights of safety. Each safe night offers stability and rest to survivors who often feel they cannot make it one more day. Our prayer is that, as they begin to rest, they would find renewed courage to continue on their journey toward healing.

In 2025, we had the joy of celebrating **seven survivors** who chose to take the next step in their faith through **baptism**.



What a beautiful reminder that true hope and healing begin with Jesus!

49

Women Served Through Residential Programs in 2025

OUR PROGRAMS SAW A

↑ 44%

INCREASE FROM 2024



2024

34

SURVIVORS



2025

49

SURVIVORS



Our short-term housing program significantly increased our ability to meet survivors where they were in 2025. Thank you for your support as we launched this program!

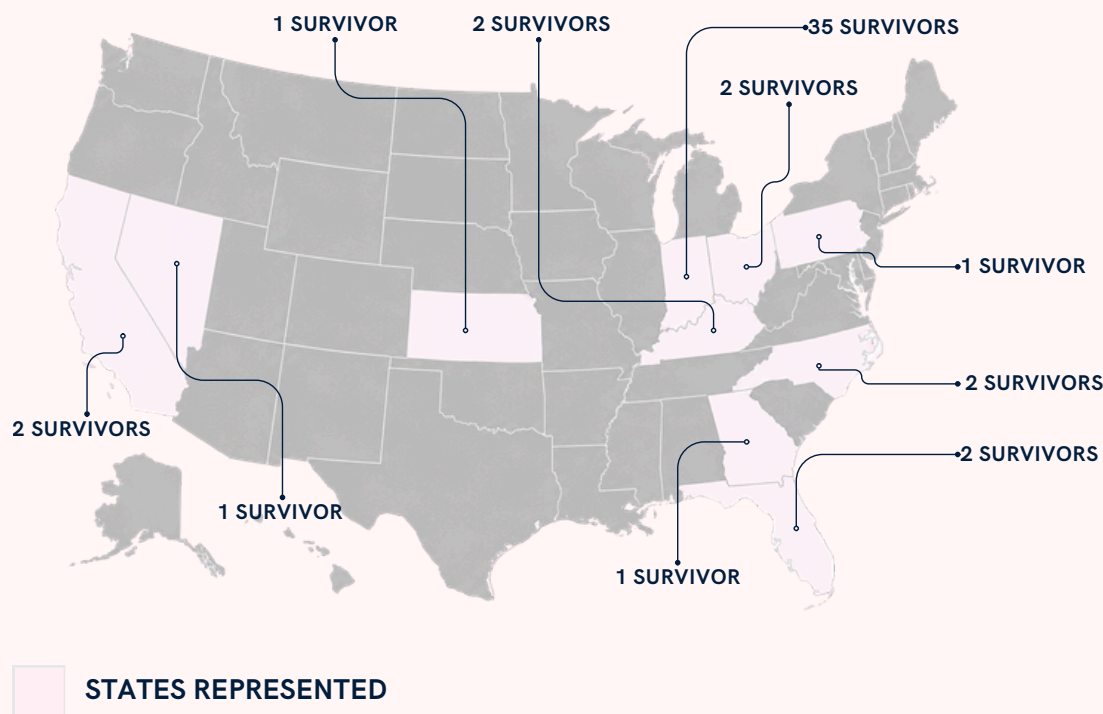
Who We Served

WOMEN FROM 10 STATES RANGING IN AGE FROM 18-45+

Behind every data point is a woman with a story. Survivors arrive at Hope Center Indy from across the country and at different stages of life, each carrying unique experiences and needs. The charts below highlight the geographic reach of our ministry and the age ranges of the survivors we have served.



WHERE OUR SURVIVORS COME FROM

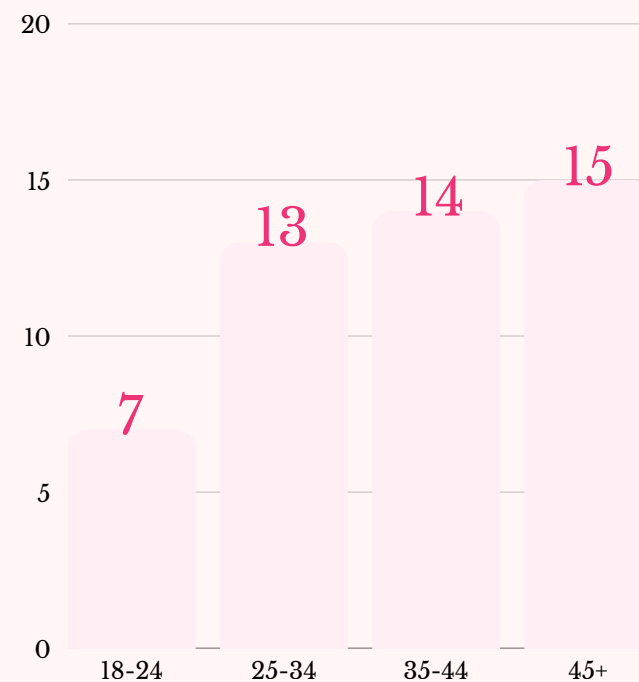


10

U.S. STATES REPRESENTED



AGE DISTRIBUTION





CHARIS' NIGHT OF *Miracles*

Hope Center Indy has taken careful consideration in the collection and sharing of this story. To preserve her privacy, our graduate has chosen to represent herself as "Charis" throughout this narrative. All content is shared with the explicit, informed consent of its owner.

Reflecting on her stay at Hope Center Indy's Take Heart Residential program, Charis remembers the most beneficial class she participated in: "Ending the Game" (ETG), taught by another survivor and Hope Center graduate. Though she initially didn't realize the extent of the trafficking she had been subjected to, this class opened her eyes. Charis learned about the deliberate methods traffickers use, such as isolation, starvation, psychological torment, and even forcing victims into labor and online exploitation.

Having progressed further in her healing journey, Jasmine, the graduate who taught the ETG class, was able to profoundly empathize with Charis and nurture her through the process. Her guidance was pivotal in Charis' healing and recovery. Charis reflects, "Jasmine could see it set into me, and she just embraced me with this beautiful, gentle love. And it was just really helpful."

Before attending this class, Charis carried a heavy burden of self-blame and shame. She thought she was alone, a single victim of this crime. "Prior to stepping foot on Hope Center's campus, I had been struggling with tremendous trauma. I was fear-filled. I was mistrusting, and I was hopeless," says Charis.

Charis describes this transformative process: "The love; the unconditional love, despite what sort of trauma would bubble up or what sort of emotion. I was very mistrusting. I was very angry. I was terrified. The staff stepped in, and they just met me right where I was with just unconditional love, and they said, 'we will love you through this. We are not gonna leave your side. We are gonna hold your arms up, and we're gonna help you through this. You're not alone.' And it was just so beautiful to have those really vulnerable moments and to have Jesus lovers just come around and embrace me through it. Like, I'll never forget that."

Charis' journey at the Hope Center not only facilitated her healing but also reignited her faith.

"I have known Jesus my entire life. A series of traumas had knocked my identity in Christ, and an abusive marriage that ended quite traumatically made me perfect prey, vulnerable to human trafficking. But praise God, I knew Jesus through that trauma, and He saved me."

Charis possesses an extraordinary passion for her Lord and Savior, and she has never wavered in her allegiance to Christ. Her devotion is evident to those who have had the pleasure of teaching her, such as Dr. Carolyn Knight, her Bible class instructor. "I remember the first time I met her in my Bible class. She was always so eager to learn more, she asked such thoughtful questions, and I looked forward to teaching her every week! I worked harder in preparation because of the depth of her interest and passion to know the Word," Dr. Knight recalls.

During Charis' graduation, Dr. Knight highlighted a word that truly encapsulates her essence: "indomitable."

According to the dictionary, it describes a person who is unconquerable, brave, and an undefeated warrior. Charis embodies this definition. Despite experiencing numerous challenges, she remains an overcomer, continually demonstrating her victorious spirit.

Her innate desire for truth, planted by the Lord, also served as a strength that helped her persevere through the complex process of healing. "That was something of value that I shared with a lot of the people I interacted with. And that's how I built trust—based on love—and realized that these individuals were different than those who had hurt me in the past," says Charis.

"The Lord helped me build and connect through love with like-minded individuals who carried the values of Jesus. I really yearned for connection because I remember being in those moments and wondering, 'Am I the only one that sees what's going on here?' At the Hope Center, I saw individuals who truly cared about what was happening, and it made me want to have the heart to finish the race strong."

Charis recalls how the staff would meet her in her brokenness on the tough days.

“

They would say, 'You can say whatever you need to say to me, and I'm gonna stay right here. I will not leave you. This was not your fault. I would never judge you. You don't have to carry that shame anymore. You can lay it down.' And I can't forget that. On the hard days when it was tough for me, I remembered that I love these people in a different kind of special way. So I wanted to finish not only, of course, for my own personal healing, but also for future survivors, the advocates, for the staff, and for the leadership that I've learned and grown to love.

Charis

A standout moment in Charis' journey at Take Heart Residential was when she shared her insights anonymously for a documentary highlighting the global impact of Jordan Detection K9. Located at the Hope Center Indy campus, Jordan Detection K9 allows survivors to engage with the dogs during their training to become electronic storage detection K9s and benefit from therapeutic interactions. The evidence these K9s and their human counterparts find serves as crucial evidence to prosecute human traffickers and exploiters.

"It was validating, and I do believe in my heart it's gonna be tremendously beneficial for the greater good. I think it's valuable to know the methods of the cyber component of human trafficking and exploitation, and I think they're spot on with what they're doing. It was very validating to know that law enforcement was catching on to the methods. And I think it's so beautiful that they're going to the right places, to the internet sources that are allowing this material to go out."

Her passion for justice and truth shines through, "Like, hit it from the top. Let's quit messing around. And let's get after it!" she said enthusiastically.

As Charis graduated from Take Heart Residential at the Hope Center, she felt a profound sense of accomplishment and excitement.

"It's beautiful. Most importantly, because I wanted to honor Jesus. Because I know any breath that I take is because of His grace and His mercy. So I really just wanted to honor my King who narrated and sustained me through each moment and believed in me through each moment.

I really was excited to be able to honor Him and then to have different organizations that had partnered with me along the way show up."

Charis shares how God "parted the Red Sea" from her initial interactions with Hope Center's anti-trafficking partner organizations, such as Mandy from Dear Dinah and Liz from Wings of the Way, which enabled her to find and come to the Hope Center.

"And to have accomplished something after being taught that I was not worthy or not capable of completing anything; to be able to say that's not, in fact, who I am. It's not who Jesus says I am. And I can do all things through Christ who gives me strength."

Charis was offered the opportunity to partner in witnessing and mercy ministry with Dr. Knight and her Light in Darkness Ministry, an extension of her discipleship. These experiences are enriching and evidence of her commitment to spreading love and faith. Charis has proven to be an excellent evangelist. "I have watched her lead people to Christ, share her testimony, encourage people, comfort people, pray for people, and we plan to continue to go out together even after her graduation. So I now have both a friend and a partner in ministry in Charis," said Dr. Knight.

Hope Center Art therapist Mary Faith described Charis' triumphant Graduation Celebration as a "Night of Miracles." And it undoubtedly was.



“ Seeing the amazing team of volunteers united to serve our pantry families, not only with physical food but deeply caring for their souls, is a weekly reminder that Hope Center is being used to bring the Gospel and the Kingdom of God to our community. ”

Jill Hayes-Stokes

FOOD PANTRY MANAGER &
HOUSEKEEPING TEAM LEADER

Jill leads with a servant's heart ensuring our food pantry is a place of hope and abundant provision for everyone we serve.



OUR CORE VALUES



RELENTLESS COMMITMENT

- To Christ
- To the world around us
- To personal growth



KINGDOM MINDED

- One Vision
- United in Purpose
- Building God's kingdom in our community



FAITH BUILDERS

- Through prayer
- Through healing and transformation
- Through the power of our testimonies



JOYFUL SERVANTS

- Courageous perseverance
- Humble, kind, and considerate



QUALITY THAT INSPIRES HOPE

- Excellence and integrity in all that we do
- Good stewards of time, talents, and treasures

Leadership & Governance

BOARD OF DIRECTORS

Our Board is made up of diverse professionals with expertise in leadership and training, medicine, finance, law, pastoral care, mental health, and business management. Together, they offer valuable oversight, accountability, and guidance to our leadership team.



**Michael
Boring, J.D.**



**Teresa
Jones, M.D.**



**Angela
King**



**Margo
Ward**



Chairman
**Mark
Wright**

EXECUTIVE TEAM

Our Executive Team provides vision, strategic, and operational leadership to our organization. They set goals, solve issues, develop strategies, and ensure the strategies are executed effectively.



Josh Bach
Development



Sara Feasel
Operations



**Rachel
Kleine**
Business
Development



Hubert Nolen
Co-Founding
Executive
Director



**Jennifer
Starr**
Residential



Mary Wilkinson
Associate
Director

“
I am so grateful for God's abundant and overflowing blessings that have led to the success of the Hope Center. He has provided in ways no man could have dreamed of. It is obvious that he is working mightily in this endeavor and his grace is with us.
”

DR. TERESA JONES

Board Member

Volunteering during Eli Lilly's Service Day



\$100,000

**RAISED TO SUPPORT OUR MISSION
THROUGH REDEFINED IN 2025**



7,345

**EMPLOYMENT HOURS
PAID TO SURVIVORS**



HIGHEST

**SALES YEAR IN
REDEFINED HISTORY**



NEW

WHOLESALE DIVISION

GROWTH Redefined continues to expand its reach and strengthen its mission of providing meaningful employment and job training opportunities for survivors. This growth was reflected not only in our businesses, which achieved their highest sales year to date, but also in the lives of the women we serve.

INNOVATION Redefined expanded its social enterprise by bringing candle production in-house and launching apparel printing, creating new workforce training and employment opportunities for survivors.

IMPACT As Redefined continues to grow, our focus remains the same: creating pathways to healing, dignity, and sustainable employment. Every product sold, every service provided, and every hour worked represents another step forward in a survivor's journey toward a brighter future.



“ **Now I feel like it's**
something I can be proud of. ”

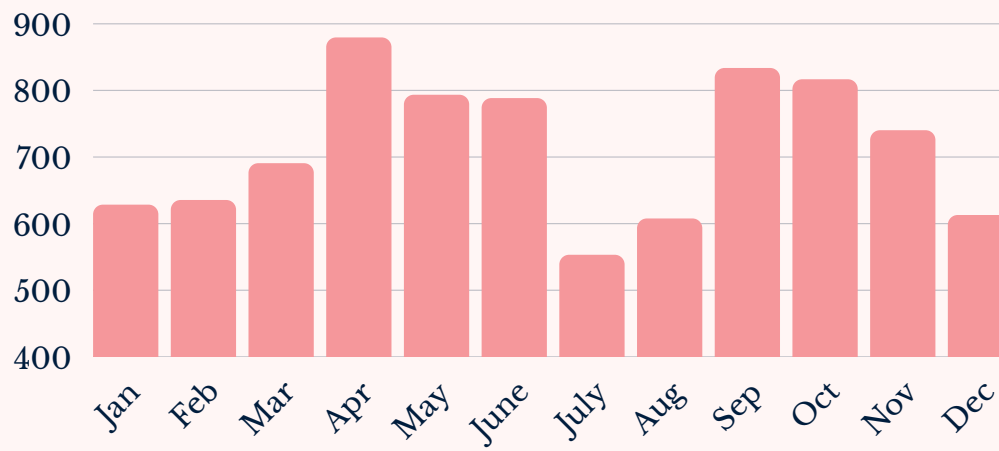
“I had never worked before I came here, so I really didn't know too much about retail, interacting with people, talking with people. When I got here, I just didn't, so working here had taught me to engage with people. Just the friendliness of everybody and the willingness to help and teach.

I just love it. I wouldn't want to work anywhere else now, I really wouldn't.”

~Redefined Employee, Survivor



SURVIVOR EMPLOYMENT HOURS PAID PER MONTH AT REDEFINED



7,345

**TOTAL EMPLOYMENT HOURS
PAID TO SURVIVORS**

24,207

VOLUNTEER HOURS SERVED



"Each of you should use whatever gift you have received to serve others, as faithful stewards of God's grace in its various forms."
1 Peter 4:10



11

ADOPT-A-ROOMS
COMPLETED

80

VOLUNTEER GROUPS

387

ACTIVE VOLUNTEERS

Volunteer Spotlights



MALINDA MARTIN
JANUARY



TONIA NOLEN
FEBRUARY



LINDA SIMONS
MARCH



JENNIFER NORTON
APRIL



JAN CARD
MAY



JOYCE BRIDGES
JUNE



**BETH GILBERT &
AMANDA KEETON**
JULY



SALLY DOOLEY
AUGUST



CARLA ABBOTT
SEPTEMBER



CHRISTINE HOOD
OCTOBER



BARB DIBBLE
NOVEMBER



KATRINA DONAHUE
DECEMBER



“Hope feels like having someone to pray for you while you are waiting in line at the drive through pantry. We don't know what we are going to get until we get home and open our trunk. Then opening your trunk when you get home and crying because God is so good all of the time!

Pantry Client



The David Nolen Pantry of Hope

PREVENTING HUMAN TRAFFICKING THROUGH PRACTICAL SUPPORT

Food insecurity and financial hardship can increase vulnerability and create instability for individuals and families. Through our Food Pantry, Hope Center Indy provides practical support that helps meet immediate needs while strengthening families during difficult seasons.



22,559

MEALS SERVED



880

INDIVIDUALS SERVED
WEEKLY



748,546

POUNDS OF FOOD
DONATED



"If you spend yourselves in behalf of the hungry and satisfy the needs of the oppressed, then your light will rise in the darkness" - Isaiah 58:10



11

Women Served

Hope Community Transitional Housing

serves as a crucial bridge for women transitioning from restorative care programs, offering vital support as they reintegrate into the community.



As a transitional housing program, Hope Community provides residents with freedom and high accountability. The residents of Hope Community are focused on reintegration and independent living.



“Hope community has been a life-changing experience. Before coming here I didn’t know if I would make it out alive. I didn’t know how to live a structured life. They have taught me how to budget my money and to save. They also have helped me get into GED classes so that I could further my education. I would recommend anybody who needs to take the extra step in transitioning to come to Hope community where they can feel loved and safe.”

Anna

“My favorite part of working at the Hope Center is having the honor of saying, ‘You have been accepted into Hope Community.’ It’s a new beginning and a fresh start.”

Rebekah Torzewski, Hope Community Director

Breakthroughs

FROM PARTICIPANTS OF HOPE COMMUNITY

100% OF PARTICIPANTS
MAINTAINED RELIABLE
EMPLOYMENT

2

PARTICIPANTS
EARNED THEIR
DRIVER'S LICENSE

3

PARTICIPANTS
PURCHASED THEIR
OWN VEHICLE

4

PARTICIPANTS
GRADUATED STEP
STUDIES TOWARDS
SUSTAINED SOBRIETY

4

PARTICIPANTS
TRANSITIONED TO THE
COMMUNITY



Training the Future of Freedom

FIRST LITTER OF FUTURE ESD K9S BORN

What began as a unique partnership has continued to grow into an innovative and sustainable way to combat human trafficking. In 2025, we celebrated an exciting milestone by welcoming our first litter of puppies into our K9 program, marking a new chapter in our partnership with Jordan Detection K9.

Gideon



River



Shiloh



ESD K9s are trained to locate the chemical compounds found in electronic devices such as cell phones, hard drives, USB drives, and laptops. This is evidence that is often critical in investigations involving human trafficking, child exploitation, and other internet-based crimes. Their abilities allow law enforcement to locate hidden devices quickly, saving valuable time and strengthening cases that help protect victims and bring offenders to justice.

From the Front Lines

"ESD K9 Trigger's start at Hope Center Indy was paramount in preparing him for the work he does at his home agency. Learning to work the ESD component while connecting with the residents at the Hope Center taught him the balance that he exudes daily- work is work, but there is always time to reassure an individual who may need comfort.

Hope Center Indy and Jordan Detection K9 truly are the foundation where all ESD K9s learn their operational tempo and compassion for caring for victims."
- **Det. Barainca & K9 Trigger with Elko Police Department in Elko, Nevada**



"ESD K9 Arwen continues to do amazing things for the ICAC Task Force and for children across the state of Oklahoma. In the past two years, K9 Arwen has located over 1,100 devices for the ICAC Task Force, which has led to the arrests of numerous child exploitation offenders. Hope Center Indy was an incredible part of K9 Arwen's training, laying the foundation for a love and compassion that K9 Arwen readily shares, not only with children and victims but

also with all those involved in ICAC investigations, especially during the most challenging days. K9 Arwen's hugs and her loving embrace remind us: There is still hope." - **K9 Arwen's Handler**

K9 Impact

HELPING LAW ENFORCEMENT
IDENTIFY EVIDENCE, PROTECT
VICTIMS, AND PURSUE JUSTICE



428
VICTIM RECOVERIES



1,478
ARRESTS



2,273
SEARCH WARRANTS

These statistics only represent the work of K9 teams under the sponsorship of our partners at Our Rescue. We estimate that the cumulative figures, including teams that trained on our campus but work with other organizations, are much higher.

Every Number Tells a *Story*

Behind every dollar invested is a **survivor finding safety**.
Behind every gift is a **family receiving food for another day**.
Behind every volunteer hour is a **life impacted**.
Behind every partnership is a **future restored**.

The financial information that follows
reflects resources entrusted to Hope Center
Indy and stewarded in support of this mission.



Financial Stewardship

2025 FINANCIAL OVERVIEW



TOTAL REVENUE

\$2.2M

Total revenue received in 2025 to support our mission



IN-KIND GIFTS

\$1.0M

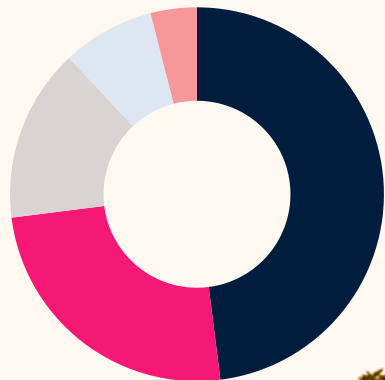
Goods and services donated to further our impact



INDIVIDUAL GIVING

\$1.1M

Generous gifts from individuals who believe in our mission



- Individuals
- Churches/Ministries
- Corporations/Businesses
- Grants (Non-Government)
- Giving Engines

Hope Center Indy is accredited by the Evangelical Council for Financial Accountability (ECFA) and committed to the highest standards of financial accountability, transparency, and responsible stewardship.



HOPE CENTER

THE 2025 FOUNDER'S AWARD
WAS PRESENTED TO

Dale & Cherry Cooper

Honored for their lasting impact
and faithful partnership

Overcoming Giver's Fatigue: *Why
I chose to invest in Hope Center Indy*

"My connection to Hope Center Indy actually began through my daughter, Samantha. She had visited the Center with her church youth group, and after hearing her talk about it, I knew I wanted to learn more. I reached out to Pastor Hubert, and our first phone call was pretty much what you'd expect—he shared the ministry's vision and talked about running it alongside his son, David, whom he was incredibly close to.

Our next connection, however, looked entirely different. David passed away unexpectedly. I sent Pastor Hubert a text with my condolences, and we reconnected months later under circumstances only God could orchestrate. He and his wife, Tonia, were passing through our area and ended up staying at our house. What was supposed to be a one-night stay turned into several days.



My home was full of kids at the time, and we all just deeply enjoyed their company. It was during those late-night conversations, amidst the beautiful chaos of a full house, that we first started discussing the Entrepreneurial Operating System (EOS).

To be clear, EOS isn't typically recommended for non-profits. It is incredibly difficult to drive the level of accountability that EOS requires without the traditional levers of a for-profit business. But the Hope Center is different. The team is exceptionally hard-working and deeply humble. In fact, I honestly think they could be held up as a premier model for all EOS companies, for-profit or otherwise. Their organizational health and structure continue to grow, and their mission remains laser-focused.

I saw this firsthand during one particular leadership meeting. A major, potentially divisive issue came up—the kind of obstacle that I honestly thought could cause a church split. Pastor Hubert stepped up, put the issue into perfect perspective, and immediately created an EOS "Rock" around it to solve it. It was as if he was saying, "We have a lot of work to do. I don't want to dismiss this, and everyone needs to be heard, but let's keep our eyes on the ball." That is the kind of leadership that keeps an organization healthy.

Like many people who give of their time and resources, I have suffered from giver's fatigue in the past.

But scripture tells us that God loves a cheerful giver, and I have found that it makes me truly happy to give to people who are faithful. The team at the Hope Center puts the gospel first in everything they do. They are utterly committed to loving people, working hard, and willingly deflecting any and all glory to the One they serve. It is an honor to support them, and I hope their faithful stewardship inspires you just as much as it continues to inspire me." - Dale Cooper



"Several years ago, we experienced what can only be described as a divine appointment when we met Dale and his wife Cherry. It wasn't just a chance crossing of paths, God saw our need as an organization and in His perfect timing brought us the exact people who could help guide us forward. At a time when we were searching for a clear way to bring structure and vision to our mission at the Hope Center, Dale being an EOS implementor, introduced us to the Entrepreneurial Operating System, known as EOS. Over the last 7 years with Dale's guidance, the EOS framework has been nothing short of a lifesaver serving as a steady guide to set goals, oversee all our to-dos, and sustain our daily operations. We will be forever grateful for Dale's time, financial investment, and wisdom in helping guide our executive team. We also thank Cherry for sharing her home and her husband with us for all our planning sessions. The Hope Center will be forever indebted to you for all you have done for us. We are so grateful our paths crossed several years ago."

TAKE YOUR NEXT STEP

THERE ARE MANY WAYS TO BE PART OF THE MISSION



PRAY

Join us in praying for survivors, staff, volunteers, and our communities.



VOLUNTEER

Share your time and talents to help impart hope and healing.



GIVE

Invest in programs that provide safety, restoration, and hope.



ADVOCATE

Help raise awareness and connect others to the mission.



hopecenterindy.org

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**HOPE
CENTER**